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**Dear Valued Customer:**

The leaves on the trees aren't the only things changing this fall, so are the challenges (and opportunities) offered online. We begin this September issue with a look at the latest in a changing series of Amazon.com e-mail scams; you won't want to miss this warning, especially if you're an Amazon.com customer. In the Short Tutorial, you'll learn how a few simple changes—switching to keyboard shortcuts while using your browser—can streamline your Web browsing. And in Great Sites, you'll find great ideas for changing how you use and store household products, research your family tree, pack school lunches, pick an airline seat, and more.

The goal of each of our eNewsletters is to keep our subscribers informed regarding their Internet connection and to improve their Internet experience. We think you'll find this information interesting.

To see what's inside this issue, simply scroll down the eNewsletter or click on the links within the index to the left. Thanks for reading!

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## **Phishing Scam - Phony Amazon E-mails**

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There's been a recent increase in phony Amazon order confirmation e-mails, so it's a good time to remind you to be careful before responding to any messages that appear to be from this major online store. These fake messages often try to direct recipients to a website that looks similar to Amazon.com, where they ask for account information in an attempt to commit fraud. The e-mails may also contain potential viruses or malware that can detect passwords or sensitive data. See the image below to view an example of a bogus Amazon order confirmation e-mail:

From: auto-confirm@amazon.com  
Subject: Your Order with Amazon.com  
Date: August 22, 2010 8:35:54 AM CDT  
To: 048107841.48896021370374@.....com



VIEW CART | WISH LIST | YOUR ACCOUNT | HELP

Thanks for your order, 048107841.48896021370374@.....com!

**Want to manage your order online?**

If you need to check the status of your order or make changes, please visit our home page at Amazon.com and click on Your Account at the top of any page.

**Purchasing Information:**

**E-mail Address:** 048107841.48896021370374@.....com

**Order Grand Total: \$185.91**

Get the [Amazon.com Rewards Visa Card](#) and earn **3% rewards** on your Amazon.com orders.

**Order Summary:**

**Shipping Details : (order will arrive in 1 shipment)**

**Order #:** [992-6429197-9769488](#)  
**Shipping Method:** Standard Shipping  
**Shipping Preference:** Group my items into as few shipments as possible  
Subtotal of Items: \$180.93  
Shipping & Handling: \$4.98  
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**Total for this Order: \$185.91**

**Delivery estimate:** August 26, 2010

**1 "Microsoft Windows 7 Home Premium"**  
Windows XP; DVD-ROM; \$180.93

Sold by: [Amazon.com, LLC](#)



**Amazon.com Gift Cards**  
E-mail or print and send immediately,  
or schedule for later. [Buy now](#)



If you receive an e-mail like this, check for clues that it's a fake:

- Instead of your real name in the introduction, an e-mail address is listed.
- The e-mail address is frequently wrong.
- There is no address shown in the shipping information area.

Remember, NEVER click on links in any unsolicited or suspicious e-mails. To learn more about the specific tricks used to target Amazon buyers and what to watch for in e-mails like these, you can visit Amazon's phishing page at:

<http://www.amazon.com/gp/help/customer/display.html?nodeId=15835501>

>From this page, you can also report any suspicious e-mails you've received and track your recent Amazon orders.

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**Celebrate Public Power Week**

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Celebrate public power week on Tuesday, Sept 28th with our annual Power Walk at Nishan Park from 3:30 to 6pm. Grand prize is an Energy Efficient Wash Machine! Other treats and prizes available at the walk plus a blow up obstacle course for the kids! [Read More Here.](#)



NEW website for Electric and Water service! Reedsburg Utility has launched a new website for Electric and Water Services, please visit: [www.ReedsburgUtility.com](http://www.ReedsburgUtility.com) to check it out! The Reedsburg Utility Commission Light Speed Communications services website is still located at: [www.rucls.net](http://www.rucls.net)

Catch RAHS Football playbacks on Channel #11 all season long! RAHS football playbacks schedule: Monday thru Thursday 8PM

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**Back To School - Keep Your Kids Safer Online With New Parental Controls Included With SecureIT Plus!**

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**Keep your kids safer  
online with new  
parental controls  
included with  
SecureITPlus**

# Keep your kids safer online with new parental controls included with SecureIT Plus

The Internet can be a great educational resource for kids, but it can also expose them to potentially harmful content. How can you protect your kids and manage their online usage? Get SecureIT Plus from Reedsburg Utility, now with a suite of parental controls.

SecureIT Plus is fully automated computer protection that handles viruses and spyware, pop-up ad blocking, application of critical Microsoft patches, and hard drive maintenance and optimization. The new parental controls enhance the service with these tools:

- Internet content filtering
- Internet access controls
- Time management cont
- Monitoring/reporting
- Automatic updates



**Sign up for SecureIT Plus parental controls during September and receive two months FREE! Provide invaluable protection for your computer and your family.**

